



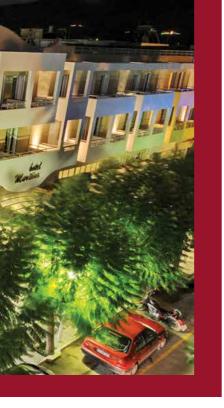


Welcome to Maritina Hotel...

"Famous for its warm hospitality Maritina Hotel is situated in the center of Kos town. Fully renovated, it is open all year round. After your first stay, Maritina becomes YOUR OWN hotel... "

This leaflet aims to provide you with general information on the hotel facilities. Should you need more specific information which is not included in this leaflet, please feel free to contact Reception.

Our hotel follows a programm to minimize its environmental footprint. It has received the International GREEN KEY Award which is testimony to our commitment to quality and sustainable development. In our effort to maintain such standards we would encourage you to make your contribution towards energy conservation, efficient use of water and recycling while you enjoy your holiday and experience the pleasures that our hotel and our island have to offer.





Help us save water. Did you know that water is a precious resource for humanity and by using it sparingly you will contribute to its preservation?

- · Please consider taking a shower instead of a bath
- Please do not leave water running continuously
- Please try to keep your towels for more than one day. If you don't need towel change, please keep them hanged
- Please inform staff in case of water leaks.

Help us save electricity. Did you know that by avoiding waste of electricity you contribute to the preservation of our natural resources and landscapes?

- Please turn off the air-conditioning when you leave your room and remove the key card from the energy saver
- Please avoid "sleep mode" for televisions
- Please close windows and doors when the heating/cooling system is on.
- Please keep the room temperature reasonable (recommended indoor temperature setting for winter is 21°C and for summer 26°C).





INDEX - HOTEL INFORMATION

RECEPTION: 24hours open

ARRIVAL:On the day of arrival, guests may check into the rooms at 13:00 hrs. Welcome drink or gift is offered.

DEPARTURE: Rooms should be vacated at 11:00 a.m. Guests who wish to overstay check-out time are kindly requested to contact Reception on the previous day. Late check-out may be subject to availability and there is a surcharge.

ROOM SERVICE: available from 7:00am to 11:00pm

WAKE-UP SERVICE: If you wish to make use of our wake-up service, you may contact Reception.

ROOM KEYS: Please take care of your room key-card. We would appreciate it if you would leave your key at the Reception desk every time you leave the hotel. This will save you worrying about losing your key and the Reception staff will know which guests are in the hotel premises in the event of an emergency. Please do not forget to hand in your room key at the Reception desk prior to your departure.

SAFE DEPOSIT BOXES: Our hotel may not be held liable for loss of valuable items and jewellery. Therefore, our guests are advised to use the safe deposit boxes in the rooms.

CREDIT CARDS - PAYMENTS: We accept the following credit cards: Visa, American Express, Mastercard. Personal cheques may not be accepted. Payments of amounts greater than €500,00 may only be made by credit card or through bank deposit.

FOREIGN CURRENCY: In order to change foreign currency into Euros, please enquire at the Reception desk.

TELEPHONE CALLS: If you wish to make a telephone call from your room, dial 9 first and then the number you want. If you need assistance, you may call "O".

WI-FI SERVICE: There is free Wi-Fi Service in all the hotel premises. Information and instructions of use may be obtained at the Reception desk.





PROBLEMS -COMPLAINTS: In the event that you have any reason to complain or experience any problems relating to the functioning of our hotel, our Reception staff will be at your disposal to offer assistance in resolving such problem or complaint. Our aim is to offer you superior service during your holidays.

CAR, MOTORBIKE & BIKE RENTALS BUSES & TAXIS: You may hire a car, a motorbike or a bike at the Reception desk. Information on tickets and bus schedules may be obtained at the Reception. If you wish to call a taxi, our staff at the Reception desk will be pleased to assist you.

LIFTS: In the interests of safety, children under 12 years old are not allowed to use the lifts unless accompanied by an adult.

DRY-CLEAN - LAUNDRY SERVICE: Laundry dry clean and ironing service is available at our hotel. If you wish to make use of this service, please contact Reception.

BABY SITTING SERVICE: We cooperate with an educated babysitter, upon request and availability.

BREAKFAST: Breakfast is served in the restaurant between 7:00 and 10:30 a.m. For guests departing very early or late in the morning we offer coffee and a mini buffet.

LUNCH-DINNER: You may enjoy your lunch in the restaurant "Avanti" of our hotel which operates from 7:00 to 00:30. Meals specified to your special needs can be prepared upon request. (gluten free, diet, children menu)

BARS: Enjoy your coffee or drink in the main bar next to Reception or in the









SWIMMING-POOL:

Please bear in mind that there is no lifeguard. You are kindly advised to read the instructions carefully and the pool hours on the special notices around the pool. Swimming in the pool is not permitted after sunset. Parents are solely responsible for the safety and protection of their children.



BEACH/POOL TOWELS: Our guests may purchase beach/pool towels from Reception. Guests are kindly requested not to use the room towels on the beach or at the pool. Reuse of the towels is recommended for environmental reasons.

LUGGAGES: There is special modified room at the ground floor for storing your luggage. If you need help carrying your luggages, please inform the reception

CONFERENCE ROOM: Conference hall with capacity of 70 people fully equipped

IN-ROOM AMENITIES

Free Wireless Internet

TV - Satellite channels

Mini fridge

Hair Dryer

Coffee-tea facilities (coffee, tea complimentary)

Air Conditioning Unit

Iron available at Reception

Telephone

Safe Box

Wake Up Call

Extra Pillows (different types hypoallergic)

Anatomic mattress

Feather Coverlet

thermal insulating double glazing

Natural Light & Ventilation

Balcony

Ability for fully obfuscation

In case you don't want anyone to bother you in the room please hang the sing "DO NOT DISTURB" on the door .

TO PREVENT FIRE

- 1. Do not smoke in bed
- 2. Do not empty ashtrays in the waste-paper basket The Hotel Management reserves the right to change the information contained in this leaflet at any time without notice.

IN CASE OF FIRE

- 1. Do not panic.
- 2. Call 2905, 2906 or O
- 3. Break the glass at the nearest corridor point.
- 4. Leave the building immediately. Do not stop to collect personal belongings.
- 5. Close the door behind you when leaving the room.
- 6. Do not use the lifts.
- 7. Walk quickly to the nearest safe area: either the amphitheatre next to the pool or the parking area in front of the hotel.

"Help us become better: If you have any complain let us know, if you are happy with your stay then let the others know
Follow as at Facebook: Maritina Hotel Kos

Instagram: @maritinahotelkos 🥠





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